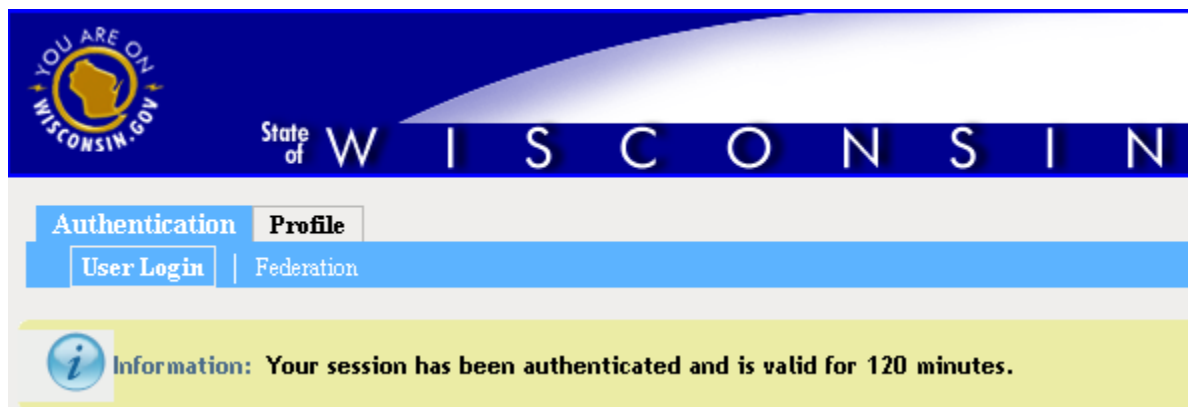


Bookmarking the new eWiSACWIS URL

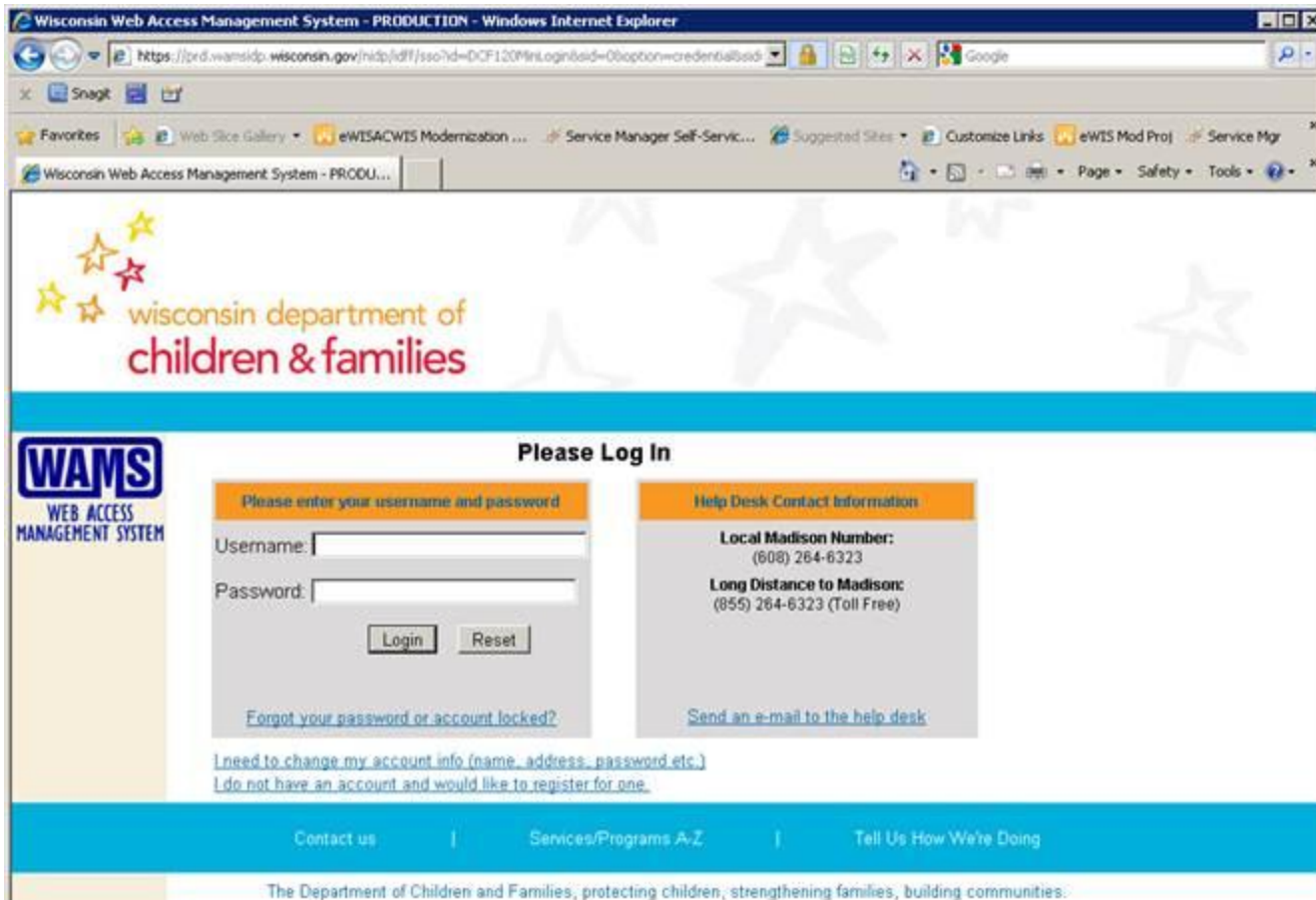
There have been several calls to the help desk regarding a message being displayed that the session has been authenticated for 120 minutes when a user logs into eWiSACWIS (See screenshot 1 below).



Screenshot 1: Message displayed when user bookmarks the eWiSACWIS Login page.

This occurs when the user accesses the eWiSACWIS URL from the redirect page and then bookmarks the login page. Users should **NOT** bookmark the login page (<https://prd.wamsidp.wisconsin.gov/nidp/idff/sso?id=DCF120MinLogin&sid=1&option=credential&sid=1>) that the user is redirected to (See screenshot 2 below). See instructions below on how to bookmark the new eWiSACWIS URL.

Bookmarking the new eWiSACWIS URL



Screenshot 2: New eWiSACWIS login page (Do NOT bookmark the URL on this page)

Users should bookmark the new eWiSACWIS URL by using the appropriate link on the redirect page (See screenshot 3 below) or by updating the existing eWiSACWIS bookmark manually (See screenshot 4a and 4b below).

Bookmarking the new eWiSACWIS URL

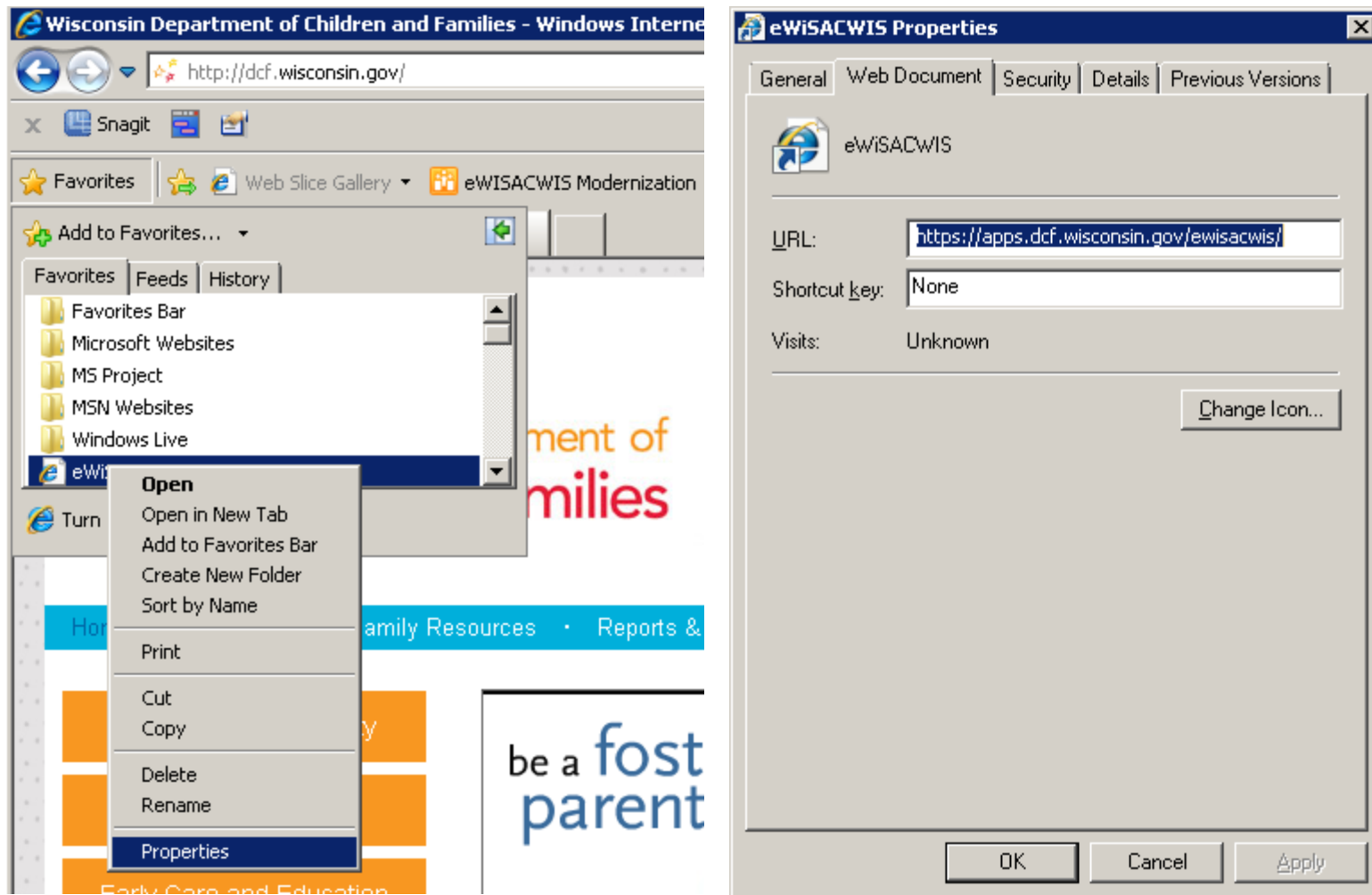
1. Users can click the link on the redirect page that states “[Click Here](#) to add the new address to your Internet Explorer favorites. “



Screenshot 3: eWiSACWIS redirect page when users access eWiSACWIS via the old DHFS URL.

2. Users can update the new eWiSACWIS URL manually, by right-clicking the existing **eWiSACWIS** bookmark, selecting **Properties**, updating the URL to: <https://apps.dcf.wisconsin.gov/ewisacwis/> and clicking the **OK** button.

Bookmarking the new eWiSACWIS URL



Screenshot 4a / 4b: Update existing eWiSACWIS bookmark manually.