

Claims and Payment Calendar 2024

*All payments include cost reimbursement payment amounts, performance outcome claim amount, incentive payment amounts, Refugee Cash Assistance payment reimbursements, and Contracted Child Care reimbursement payments. If the SPARC online portal entry is not submitted by the due date, the payment will be issued with the next Emergency Assistance Payment.

Performance Outcome Claims

Performance Claim Period	Performance Outcome Claim Report Available	Performance Outcome Payment Issue Date
January 1 – January 31	Thursday, February 8, 2024	February 16, 2024
February 1 – February 28	Friday, March 8, 2024	March 15, 2024
March 1 – March 31	Monday, April 8, 2024	April 19, 2024
April 1 – April 30	Wednesday, May 8, 2024	May 17, 2024
May 1 – May 31	Monday, June 10, 2024	June 21, 2024
June 1 – June 30	Tuesday, July 9, 2024	July 19, 2024
July 1 – July 31	Thursday, August 8, 2024	August 16, 2024
August 1 – August 31	Tuesday, September 10, 2024	September 20, 2024
September 1 – September 30	Tuesday, October 8, 2024	October 18, 2024
October 1 – October 31	Friday, November 8, 2024	November 15, 2024
November 1 – November 30	Monday, December 9, 2024	December 20, 2024
December 1 – December 31	Thursday, January 9, 2025	January 17, 2025

WPR Performance Payment

WPR Performance Payment Period	WPR Performance Report Available	WPR Performance Payment Issue Date
January 1 – January 31	Monday, March 4, 2024	March 15, 2024
February 1 – February 28	Tuesday, April 2, 2024	April 19, 2024
March 1 – March 31	Thursday, May 2, 2024	May 17, 2024
April 1 – April 30	Tuesday, June 4, 2024	June 21, 2024
May 1 – May 31	Tuesday, July 2, 2024	N/A
June 1 – June 30	Friday, August 2, 2024	August 16, 2024
July 1 – July 31	Wednesday, September 4, 2024	September 20, 2024
August 1 – August 31	Thursday, October 3, 2024	October 18, 2024
September 1 – September 30	Monday, November 4, 2024	November 15, 2024
October 1 – October 31	Tuesday, December 3, 2024	N/A
November 1 – November 30	Friday, January 3, 2025	N/A
December 1 – December 31	Tuesday, February 4, 2025	N/A

Claims and Payment Calendar 2024

Educational Attainment & Vocational Training Incentive

A. Educational Attainment

Performance Incentive Period	Performance Incentive Report Available	Performance Incentive Issue Date
January 1 – January 31	Thursday, February 8, 2024	February 16, 2024
February 1 – February 28	Friday, March 8, 2024	March 15, 2024
March 1 – March 31	Monday, April 8, 2024	April 19, 2024
April 1 – April 30	Wednesday, May 8, 2024	May 17, 2024
May 1 – May 31	Monday, June 10, 2024	June 21, 2024
June 1 – June 30	Tuesday, July 9, 2024	July 19, 2024
July 1 – July 31	Thursday, August 8, 2024	August 16, 2024
August 1 – August 31	Tuesday, September 10, 2024	September 20, 2024
September 1 – September 30	Tuesday, October 8, 2024	October 18, 2024
October 1 – October 31	Friday, November 8, 2024	November 15, 2024
November 1 – November 30	Monday, December 9, 2024	December 20, 2024
December 1 – December 31	Thursday, January 9, 2025	January 17, 2025

B. Vocational Training Completion

Performance Incentive Period	Performance Incentive Report Available	Performance Incentive Issue Date
January 1 – January 31	Thursday, February 8, 2024	February 16, 2024
February 1 – February 28	Friday, March 8, 2024	March 15, 2024
March 1 – March 31	Monday, April 8, 2024	April 19, 2024
April 1 – April 30	Wednesday, May 8, 2024	May 17, 2024
May 1 – May 31	Monday, June 10, 2024	June 21, 2024
June 1 – June 30	Tuesday, July 9, 2024	July 19, 2024
July 1 – July 31	Thursday, August 8, 2024	August 16, 2024
August 1 – August 31	Tuesday, September 10, 2024	September 20, 2024
September 1 – September 30	Tuesday, October 8, 2024	October 18, 2024
October 1 – October 31	Friday, November 8, 2024	November 15, 2024
November 1 – November 30	Monday, December 9, 2024	December 20, 2024
December 1 – December 31	Thursday, January 9, 2025	January 17, 2025

Child Support Liaison NCP Enrollment Incentive

Quarter	NCP Enrollment Incentive Report Period Quarter	Quarterly NCP Enrollment Data and Documents Due	Quarterly NCP Enrollment Payment Issue Date
1	January 1 – March 31	April 14, 2024	May 17, 2024
2	April 1 – June 30	July 14, 2024	August 16, 2024
3	July 1 – September 30	October 16, 2024	November 15, 2024
4	October 1 – December 31	January 15, 2025	February 21, 2025

Claims and Payment Calendar 2024

Customer Satisfaction Survey

Survey Periods	Report Period Quarter	Survey Sent	Quarterly Survey Payment Issue Date
1	December 1, 2023 – March 1, 2024	April 01, 2024	May 17, 2024
2	May 1, 2024 – September 1, 2024	October 01, 2024	November 15, 2024

Cost Reimbursement

SPARC Online Portal Entries Due
February 09, 2024
March 08, 2024
April 12, 2024
May 10, 2024
June 14, 2024
July 12, 2024
August 09, 2024
September 13, 2024
October 11, 2024
November 08, 2024
December 13, 2024
January 17, 2025