
From: DCF BWF Work Programs Help Desk <BFWWorkProgramsHD@wisconsin.gov>
Sent: Wednesday, May 12, 2021 10:00 AM
To: DCF DL DFES BWF W-2 Agency CARES Coordinators <DCFDLW-2AgencyCARESCoordinators@wisconsin.gov>; DCF DL DFES BWF W-2 Agency Policy Coordinators <DCFDLDFESBFW2AgencyPolicyCoordinators@wisconsin.gov>; DCF DL DFES BCS Children First <DCFDLDFESBCSChildrenFirst@wisconsin.gov>; DCF DL DFES BWF TJ TMJ <DCFDLDFESBWFJTJTMJ@wisconsin.gov>
Cc: DCF DL DFES BWF W-2 REGIONAL STAFF <DCFDLDFESBFW-2REGIONALSTAFF@wisconsin.gov>
Subject: Wisconsin Work Programs (WWP) Processes: Phase 2 for W-2, CF, TJ, and TMJ Programs - Frequently Asked Questions

Starting May 7, 2021, the [BWF Work Programs Help Desk](#) page, FAQ's section [Wisconsin Work Programs \(WWP\) – Frequently Asked Questions](#) will be updated periodically with responses to questions that were asked during the online classes, *WWP Processes: Phase 2 for the W-2, CF, TJ, and TMJ program*. The FAQ provides responses to policy and system-related questions that trainers were not able to answer during the training sessions.

Please review the FAQs prior to contacting the BWF Work Programs Help Desk to find out if the answer has already been received and answered. These updates will be published periodically as new questions come in after each week's sessions are completed.

Any policy questions that are identified outside of a training class that are related to WWP should be submitted using the new SharePoint process per [Ops Memo 21-08](#).

BWF Work Programs Help Desk

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