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To: DCF DL DFES BWF W-2 Agency CARES Coordinators <DCFDLW-2AgencyCARESCoordinators@wisconsin.gov>; DCF DL DFES BWF W-2 Agency Directors <DCFDLDFESBFW2AgencyDirectors@wisconsin.gov>; DCF DL DFES BWF W-2 REGIONAL STAFF <DCFDLDFESBFW-2REGIONALSTAFF@wisconsin.gov>

Subject: New Case Manager Resource!

Good Afternoon,

BWF would like to share a new set of [“Coaching for Success” learning modules](#) created to support TANF employment case managers. Sponsored through the U.S. Department of Health and Human Services, Administration for Children and Families, Office of Family Assistance, these self-paced courses are intended to assist in improving case management skills when working with TANF-eligible populations. Coaching for Success courses help integrate coaching techniques into case management practices to achieve a holistic, hands-on approach to case management which emphasizes goal setting and individual successes.

This learning series can be taken chronologically, or each course can be taken independently for a specific topic. Please take some time to review the topics for each of the 14 courses included in [“Coaching for Success”](#).

This email will be posted to the [BWF Work Programs Help Desk Home Page](#).